



our commitment to safety and well-being

five acres.

Since 1888, Five Acres has been committed to ensuring the safety, well-being and permanency of the children and families we serve. During these challenging times during the COVID-19 pandemic, our mission remains the same. Our highest priority is to ensure children and families continue to safely receive the services they need. Five Acres pandemic protocols are informed by the CDC, the WHO and the LA Department of Public Health guidelines and are evaluated frequently to ensure our enhanced protocols meets and/or exceeds the health authority and government regulations.

Below is an overview of some of the comprehensive steps Five Acres is taking to ensure the safety and well-being of our staff, and the children and families we serve.



- We provide wellness and temperature checks when staff and essential vendors enter a Five Acres site and when they leave. The same protocols are followed by staff while providing services in the community.
- All sites of Five Acres are currently closed to visitors.
- Social distancing is enforced at all Five Acres sites and when our staff provide services in the community.



- All staff and clients are provided with PPE, which can include disposable and cloth face masks, face shields, disposable gloves, gowns, hand sanitizer, and disinfecting wipes.
- Staff providing services in the community are equipped with additional supplies of PPE to provide to clients as needed.



- To ensure the health of our workforce, COVID-19 testing is available for our staff on a monthly basis.
- COVID-19 testing is available and administered by our Health Services Department for clients in our residential programs.



For clients who are identified COVID-19 positive in our residential program, we have an enhanced isolation protocol and separate isolation units to ensure the health and safety of the clients in our care and to the staff who care for them.



Five Acres has implemented increased frequency and level of all sanitizing and disinfecting measures at all of our Five Acres sites.



Telehealth services are available to our clients.

HOPE is here

If you or a loved one are in need of services, please call or text our **HOPE Line** 1-800-696-6793 or send us an **email at HOPE@5acres.org**.

